



Starwood Distributors, LLC

10719 Turbeville Drive, Dallas, Texas 75243

(972) 464-9793 office ext 2 (214) 341.5200 fax

STARWOOD DISTRIBUTORS SHUTTER WARRANTY

Starwood Distributors offers a **Limited Lifetime Structure Warranty** on our Wood and Poly shutter components to be free from defects in materials & workmanship for as long as the original retail purchaser owns the home and the shutters are properly maintained. Starwood Shutters are manufactured to industry standards. Minor imperfections or blemishes not easily noticeable under ordinary lighting conditions in normal installations are not considered defects. Light warping, less than 1/32"/ln foot of components is not considered a defect.

- **Residential Paint Finish:**

Starwood Distributors offers a Five (5) year **Residential Limited Warranty** on the color fastness of all standard painted shutters and a one (1) year limited warranty on stained finishes.

- **Commercial Paint Finish:**

Starwood Distributors offers a **Lifetime Commercial Limited Warranty** on the color fastness with our white Commercial paint finishes.

- Magnets, Louver Pins, Hinges, and Staples are warranted for one (1) year.
- If the customer's shutter(s) need warranty repair, we will come to your location and repair the shutter(s) if your shutter(s) were installed by Starwood Distributors.

If Starwood Distributors did not install your new shutters, the customer will need to deliver the shutter(s) to our factory located at: 10719 Turbeville Drive, Dallas, TX 75234, & customer shall pick up the shutter(s) when repairs are complete.

- This warranty does not cover any condition of damage to the shutter from broken louvers, unauthorized repairs, normal wear & tear, exposure to elements, or damage from excessive humidity or moisture. Finish warranty is void if shutters are repainted by someone other than Starwood Distributors.
- Repairs and/or replacements will be made with similar parts and products.

Thank you for your business!